

## Act! Premium v18 (access via web or mobile) Server System Requirements

- Network Interface Card
- 2 GB available hard disk space (4 GB if product is downloaded)
- SVGA (1024x768) or higher resolution monitor
- Internet connection
- 1 GB system memory
- 1.8 GHz processor

## Supported Operating Systems

- Windows Vista®<sup>4</sup> SP2 Business and Ultimate (32-bit and 64-bit)\*
- Windows Server® 2003 SP2 (32-bit and 64-bit)\*
- Windows Server 2008<sup>5</sup> SP2 (32-bit and 64-bit)
- Windows Server 2008<sup>5</sup> R2 (64-bit)
- Windows Server 2011 SBS (64-bit)\*
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 7 SP1 Professional, Enterprise, and Ultimate (32-bit and 64-bit)
- Windows 8 Pro (32-bit and 64-bit)
- Windows 8 Enterprise (32-bit and 64-bit)
- Windows 10

## Database Server

Act! Premium uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific requirements for that edition.

## Supported Browsers

- Internet Explorer® 11.0.1
- Firefox® 3.6
- Chrome™ Browser for Windows v44.0

## Supported Office Integrations

- Microsoft® Office 2007, 2010, 2013, and 2016 (32-bit version only) (Latest Service Packs Recommended)<sup>1</sup>
- Microsoft Word 2007, 2010, and 2013 (required for integration features only), 2016 (Latest Service Packs Recommended)
- .NET 4.0 (required for integration features only)

## Mobile Client System Requirements

- Safari® for iPad® and iOS8 and iOS9
- Safari for iPhone® and iOS8 and iOS9
- Chrome™ Browser for Android 4.4 and Android 5.0
- Internet Access

## SQL Server Edition Recommendations

SQL Express limits CPU cores/sockets, memory used by SQL and the size of your data file to 10GB. For this reason, we recommend SQL Standard for any deployment over 20 users or 2GB in size. Individual performance may vary based on actual database size, hardware variations, and product usage.