

Act! Premium v18 (access via Windows®) System Requirements

All minimum system requirements are based on a single-user environment (one computer accessing a local database). In a shared environment, Act! Pro is designed to work with up to 10 users and Act! Premium is designed to work with more than 10 users. Recommended server system requirements are for environments of more than one user. Customer registration and activation are required and you must purchase one license of Act! per user. Your system must meet the minimum requirements to be eligible for technical support.

- 2 GB available hard disk space (4 GB if product is downloaded)
- SVGA (1024x768) or higher resolution monitor
- Internet connection
- 1 GB system memory
- 1.8 GHz processor

Works With

- Microsoft® Office 2007, 2010, 2013, and 2016 (32-bit version only) (Latest Service Packs Recommended)¹
- Lotus Notes® 8.0 and 8.5
- Internet Mail SMTP/POP3
- Microsoft Internet Explorer® 11.0.1²

Supported Operating Systems

- Windows® XP SP3³ (32-bit only)*
- Windows Server® 2003 SP2 (32-bit and 64-bit)*
- Windows Vista®⁴ SP2 (32-bit and 64-bit)*
- Windows Server 2008⁵ SP2 (32-bit and 64-bit)
- Windows Server 2008⁵ R2 (64-bit)
- Windows Server 2011 SBS (64-bit)*
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 7 SP1 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)
- Windows 8 Pro (32-bit and 64-bit)
- Windows 8 Enterprise (32-bit and 64-bit)
- Windows 10

Database Server

Act! Premium uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2. Act! has also been certified against existing installations of SQL Server 2012 and 2014. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific requirements for that edition.